



Social Service Programs

For the Mower County Community

Office located at 409 1st Ave NE, Austin, MN 55912

Phone Number: 507-437-4566

Office Hours: Monday through Friday 9-12 and 1-4pm

Food Programs:

Food Shelf: Hours: Tuesdays 9-11:30 & 1-4; Wednesdays 1-4 and 4-6 by appointment only, Thursdays 9-11:30- and 1-4. Participants will need to be checked in by 11:15am and 3:30pm. Appointments can be made by calling the office prior to 4pm on that Wednesday. For those who have a hard time shopping the food shelf, you can designate a proxy to shop for you. Just give them your participant card and send during a food shelf day and time. If you would rather pick up a prepacked box of food, call ahead of your arrival and let us know you would like one- and what-time during food shelf hours you will be arriving. For those who shop the food shelf, we ask you bring your own boxes/bags to take your food home in, we cannot guarantee having boxes for you.

Community Meals: Anyone who may need a prepared meal can come to our building Monday through Thursday, 5-5:30 pm. Meals are served in our fellowship hall upstairs. We are also offering take out meals. If you prefer to pick up a meal rather than eating in, you can come up to the fellowship hall and request a meal to go.

Free Shelf: Monday through Friday in the entryway, during office hours, when bread items are available, bring your bag to take items home in.

Other Programs:

Clothing Vouchers: On days the thrift store is open, a household can come to the office to obtain a clothing voucher. This can be done two (2) times a year, two (2) different seasons.

Household Items Voucher: This is available for a household that has had a recent move and is in need of basic items for their home. A recent lease will need to be shown for verification of the move. Voucher can be obtained at the office on days the Thrift Store is open.

Emergency Medical Care Assistance: If a household does not have medical insurance and is in need of a life quality medication, such as insulin, blood pressure, etc. you may be able to obtain assistance with one month's medication. Or if you have a medical appointment out of Mower County, you may be able to obtain a gas card one time to get to the appointment. You must be able to provide written proof of the appointment, show current driver's license and car insurance.

Emergency Housing Assistance: This program can provide one of the following: 1 month's assistance with rent or utility. If a household has become behind with either rent or utility and you have experienced a recent emergency within the last 120 days, a request for assistance can be started by calling 507-437-4566. The Salvation Army does not assist with deposits for rent or utility. **Emergency Shelter:** If there has been a disruption with housing and the person requesting assistance can provide written verification (such as a lease) as to where they will be moving into upon leaving the lodging venue, we can possibly assist with 1-3 nights lodging. Intake with the caseworker is required for this program to determine eligibility.

Pathway of Hope: If you are struggling and ready to make a change in your life, Pathway of Hope may be for you. In Pathway of Hope, you pick out 3 goals that can be achieved within 12 months' time, such as employment, budgeting, housing, etc. The participant agrees to meet with the caseworker weekly or biweekly to update and set action steps towards the goals you have created. We also connect you with community resources that can help you be more stable. For more information, call 507-437-4566.